



Important information for crew joining in St. Maarten

As you prepare to travel, keep in mind that your ability to join the ship as scheduled will depend on you staying healthy. Below are important reminders and guidelines. Our goal is to protect your well-being throughout this journey.

At Home

Document Readiness and COVID-19 PCR testing

- Ensure all your valid documents are uploaded and validated in the Assignment Confirmation Tool (ACT) in RCLCrewTravel.
- **Complete your PCR test within 72 hours of your departure.** It's important that you schedule your test with one of our approved medical providers as close to your departure as possible, keep in mind **you must email results to CrewPCRResults@rccl.com at least 24 hours before traveling.**
- If you are travelling domestically, complete the COVID-19 PCR test within five (5) days of checking-in at the hotel to comply with company policy.
- **It is crucial that you quarantine immediately after taking your PCR test and until it is time to travel.**
- Hotel, flight details, and Letter of Insurance are available on RCLCrewTravel.
- Get ready packing all your essentials (medicines, toiletries, electronics, and anything you may need during your contract), travel documents, and uniform.
- Keep your results available during your trip to present to airline staff and government officials as necessary.

Important: PCR and quarantine protocols apply to all joiners, including those vaccinated

Online Health Declaration

- **You must register online at least 24 hours before starting your trip to Saint Maarten. It is very important that you complete this step to avoid issues boarding your flight.** Click here to learn how <https://rclcrewtravel.com/images/HRTS/HowtoCompleatetheSXMEHASFormv2.pdf>
- If you are from one of the countries listed as banned at the bottom of this link, you will receive an exemption letter from the Crew Readiness team <https://stmaartenehas.com/travel-requirements/>

COVID-19 Vaccine

If you have already received your COVID-19 vaccine, bring proof of immunization with you. Those who are not fully vaccinated will be required to get the vaccine before we start welcoming guests on-board. Visit the vaccine section of this site to learn more.

Travel, Hotel, and Quarantine Guidelines

- **Continue practicing safety protocols.** Please follow physical distancing guidelines of six (6) feet, wear your face mask properly (over mouth and nose) when in public, and wash your hands routinely. Follow these guidelines even with fellow crew members.
- **Use company transportation.** We will arrange transportation for you to go from the airport to the hotel. Look for the RCG sign.
- **Check in with Port Agent's representative upon arriving at the hotel.**
- **Remain in quarantine until it's time to head to the port.** This means you must stay in your hotel room and avoid contact with anyone on site. You do not have access to hotel amenities in common areas, including gym, pool, dining area, etc.
- **You are staying in a single-occupancy room to help avoid interaction with others.** Socializing with other crew members, including passing by each other's rooms, is not permitted.
- **Please decline room cleaning services to avoid non-essential contact with others.** Reach out to the front desk By phone if you need assistance
- **Meals must be delivered to your room by hotel staff** (no outside vendors delivery will be allowed).
- **You are required to undergo an additional PCR testing at the designated hotel before joining the ship.** Schedules for PCR testing at the joining port are finalized one to two days prior to joining. Our team will provide you with all necessary details when available.

Please continue monitoring your email, MyRCL inbox, and room phone throughout your stay at the hotel should we need to communicate crucial updates. We may also deliver letters with important information to your room.

The safety protocols above revolve around your care. Every aspect of your journey back to us is viewed as an opportunity to protect you in this new environment and ensure you complete your assignment as planned. Thank you for your cooperation and commitment to your safety and the safety of your colleagues and our guests.